

International Order Service

We are able to deliver coffee internationally. Here is how to place an order :

※ Office Closed due to National Holidays: April 27 ~ May 6, 2019

- 1 Read our terms and conditions below.
- 2 Check our latest coffee line-ups (page 3) to see which coffee you would like to order.
*We renew our coffee line-ups on 1st and 15th of every month.
- 3 E-mail us with the following required information upon your agreement of the terms and conditions.

E-mail internationalsales@maruyamacoffee.com

What We Need for Your Order

- 1 Full Name (Mr./Ms.)
- 2 E-mail
- 3 Address and Postal Code
- 4 Tel. Number
- 5 Item information that you would like to order
 - Item name
 - Package size (g.)
 - Quantity

- * Only roasted coffees are available for international order.
- * Items listed might not be available in case of sell-out.
- * Feel free to ask us if you have any requests (gift-wrapping / delivery to hotel in Japan etc....)

Terms and Conditions / Shipping Rate

For international orders, followings are the terms and conditions.

International Order Policy

- 1 International order can be accepted *only for a personal use* but *not for any re-sale or commercial use*.
- 2 We only sell roasted whole beans for international order .
- 3 For all the international orders, **JPY1,000** of international order handling charge will be invoiced each time.
- 4 Customers are responsible to research and abide by their local regulations and policies to be sure the local customs permits to import roasted coffee processed in Nagano Prefecture, JAPAN, to their country.
- 5 We are currently not able to offer the special services for Maruyama Coffee Club Member when you shop with the international order service.
- 6 We only use personal information for fulfilling order and keep personal information we collected safe.

Payment Policy

- 1 Payment currency is Japanese Yen.
- 2 Payment term is 100% advanced payment.
- 3 Payment can be made by credit card only.
- 4 Customers will be invoiced for the products, freight, EMS cargo insurance, and the international order handling charge.
- 5 Customers shall pay invoiced amount within 3 days after receipt of invoice.
- 6 Order will be cancelled automatically if payment is not completed by payment due date.

Shipping Policy

- 1 We will arrange shipment upon the confirmation of payment.
- 2 Shipment will be arranged by EMS only.
- 3 Except the busy seasons or irregular occasions, normally ordered items will be dispatched from our factory within 3-5 business days after the payment receipt confirmation.
- 4 Customers are responsible for import duties, taxes, or any other obligations that may be incurred for the import of our coffee.
- 5 We will not refund for order if shipment is lost, abandoned, or refused by customer or customs due to the local customs regulation.
- 6 EMS Shipping Rate
Reference:
Japan Post Co., Ltd. , Website : http://www.post.japanpost.jp/index_en.html
EMS rate schedule: http://www.post.japanpost.jp/int/charge/list/ems_all_en.html

Gross Weight	Area1 : Asia	Area2: Oceania/ North America/ Central America/ Middle East	Area3: Europe	Area4: South America/Africa	Order Example: 100g Roasted Beans	Order Example: 200g Roasted Beans
Up to 500g	1,400 yen	2,000 yen	2,200 yen	2,400 yen	1 pk	1 pk
Up to 600g	1,540 yen	2,180 yen	2,400 yen	2,740 yen	2 pk - 3 pk	—
Up to 700g	1,680 yen	2,360 yen	2,600 yen	3,080 yen	4 pk	2 pk
Up to 800g	1,820 yen	2,540 yen	2,800 yen	3,420 yen	5 pk	—
Up to 900g	1,960 yen	2,720 yen	3,000 yen	3,760 yen	—	3 pk
Up to 1.0kg	2,100 yen	2,900 yen	3,200 yen	4,100 yen	6 pk	—
Up to 1.25kg	2,400 yen	3,300 yen	3,650 yen	4,900 yen	7 pk - 8 pk	4 pk
Up to 1.5kg	2,700 yen	3,700 yen	4,100 yen	5,700 yen	9 pk -11 pk	5 pk
Up to 1.75kg	3,000 yen	4,100 yen	4,550 yen	6,500 yen	12 pk - 13 pk	6 pk
Up to 2.0kg	3,300 yen	4,500 yen	5,000 yen	7,300 yen	14 pk - 15 pk	7 pk - 8 pk
Up to 2.5kg	3,800 yen	5,200 yen	5,800 yen	8,800 yen	16 pk - 19 pk	9 pk - 10 pk
Up to 3.0kg	4,300 yen	5,900 yen	6,600 yen	10,300 yen	20 pk - 24 pk	11 pk - 12 pk
Up to 3.5kg	4,800 yen	6,600 yen	7,400 yen	11,800 yen	25 pk - 28 pk	13 pk - 14 pk
Up to 4.0kg	5,300 yen	7,300 yen	8,200 yen	13,300 yen	29 pk - 32 pk	15 pk - 17 pk
Up to 4.5kg	5,800 yen	8,000 yen	9,000 yen	14,800 yen	33 pk - 37 pk	18 pk - 19 pk
Up to 5.0kg	6,300 yen	8,700 yen	9,800 yen	16,300 yen	38 pk - 41 pk	20 pk



Coffee Line-Up

April 15th to 30th, 2019

✘ Office Closed due to National Holidays: April 27 – May 6, 2019

○ 50lbs. Elite Coffee Project

NEW	50lbs. ECP Juan Ramón Geisha Natural	El Centro Farm, Brumas del Zurqui Micromill, Costa Rica	Peach, Muscat, Strawberry. Syrupy mouthfeel.	100g: ¥1,890 200g: ¥3,780
	50lbs. ECP Toño Barrantes Typica Lima White Honey	La Planada Farm, Herbazu Micromill, Costa Rica	Green Apple, Apricot, Raspberry. Syrup like sweetness.	100g: ¥1,188 200g: ¥2,376
	50lbs. ECP Luis & Oscar Typica	Santa Rosa 1900 Farm, La Lia Micromill, Costa Rica	Apple, Honey. Well-balanced taste.	100g: ¥1,188 200g: ¥2,376
	50lbs. ECP Omar Calderón Geisha	Ortiz 2000 Farm, Granitos de Altura del Ortiz Micromill, Costa Rica	Floral, Apple, Peach. Refined mouthfeel. Pleasant finish.	100g: ¥1,890 200g: ¥3,780

○ Grand Cru Series

NEW	Yandagiye Marthe 2018 Rwanda COE#1	Twumba Coffee Washing Station, Rwanda	Passion Fruit, Grape, Floral. Sweetness like maple syrup. Silky mouthfeel.	100g: ¥1,404 200g: ¥2,808
NEW	Luis Alberto Pacamara Honey	Un Regalo de Dios Farm, Nicaragua	Cherry, Grape, Pear. Sweetness like maple syrup.	100g: ¥988 200g: ¥1,976
NEW	OCR Bogale Wako	Gora Kone Washing Station, Ethiopia	Jasmine, Peach, Pomegranate. Velvety mouthfeel. Bright taste.	100g: ¥1,188 200g: ¥2,376
NEW	Ivan Molano	Las Pulgas Farm, Colombia	Grape, Plum. Creamy mouthfeel. Refreshing finish.	100g: ¥988 200g: ¥1,976
NEW	Federico Barraqueta 2018 Mexico COE#2	Finca La Ilusión, Mexico	Apple, Grape, Black Tea. Silky mouthfeel. Well-balanced taste.	80g: ¥2,376
NEW	Orlando Ospina Geisha Natural	La Maria Farm, Colombia	Strawberry, Chocolate, Mango, Grape. Rich sweetness. Refined mouthfeel.	100g: ¥3,564 200g: ¥7,128
NEW	Garrido Geisha Washed Casa Abajo	Casa Abajo, Mama Cata Estate, Panama	Jasmine, Pear, White Wine, Honey. Bright taste. Sweet finish.	100g: ¥3,024 200g: ¥6,048
	Karatu	Karatu Factory, Kenya	Orange, Peach, Raspberry. Sweetness like brown sugar.	100g: ¥988 200g: ¥1,976
	Leonardo Pérez 2018 Guatemala COE#1	La Reforma & Anexos Farm, Guatemala	Green Apple, Grape, Bergamot. Creamy mouthfeel. Very sweet, bright and complex taste.	80g: ¥3,996
	Marysabel Caballero Geisha Honey	El Puente Farm, Honduras	Peach, Melon, Orange Blossom. Syrupy mouthfeel. Dimensional taste.	100g: ¥3,564 200g: ¥7,128

○ Seasonal Single Coffee

NEW	Kinzobe Dark Roast	Kinzobe, Mpanga Washing Station, Burundi	Black Berry, Cacao.	100g: ¥788 200g: ¥1,577
NEW	Fabio Ruiz Typica Dark Roast	Ruva Micromill, Costa Rica	Dark Chocolate, Black Berry. Long aftertaste.	100g: ¥810 200g: ¥1,620
NEW	Ngoro	Ngoro Hill, Mpanga Washing Station, Burundi	Green Apple, Cherry. Juicy.	100g: ¥788 200g: ¥1,577
NEW	Juan Ramón Bourbon	San Miguel Farm, Brumas del Zurqui Micromill, Costa Rica	Apple, Brown Sugar. Well-balanced taste.	100g: ¥810 200g: ¥1,620
	Isidro Valdes Dark Roast	San Rafael Urias Farm, Guatemala	Dark Chocolate, Roasted Almond. Creamy mouthfeel.	100g: ¥788 200g: ¥1,577

○ Certified Coffee

	JAS Organic Coffee Fernando Lima Natural Santa Elena Medium Dark Roast	Santa Elena Farm, El Salvador	Bitter Caramel, Dark Cherry. Round mouthfeel.	100g: ¥788 200g: ¥1,577
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○ Decaffeinated Coffee

NEW	Decaf Fernando Lima	Santa Elena Farm, El Salvador	Almond. Well-balanced taste.	100g: ¥788 200g: ¥1,577
	Decaf Cangual & San Marcos de Caiquin	Cangual Village & San Marcose de Caiquin Village, Honduras	Apple, Milk Chocolate.	100g: ¥788 200g: ¥1,577
	Decaf Cangual & San Marcos de Caiquin Dark Roast	Cangual Village & San Marcose de Caiquin Village, Honduras	Dark Chocolate, Roasted Nuts.	100g: ¥788 200g: ¥1,577
	Decaf Blend Dark Roast		Chocolate, Almond. Creamy mouthfeel with a well-balanced taste.	100g: ¥730 200g: ¥1,460

○ Special Blend/Seasonal Blend (Spring)

NEW	Mother's Day Blend		Peach, Raspberry, Rose. Soft mouthfeel. Spreading sweetness.	100g: ¥864 200g: ¥1,728
	Wagner Blend – The Flying Dutchman		Dark Chocolate, Almond, Black Berry. Dimensional taste with a long finish.	100g: ¥900 200g: ¥1,799
	Flower Hamming (Medium Roast)		Orange, Raspberry. Bright taste.	100g: ¥648 200g: ¥1,296
	Magnolia (Dark Roast)		Cacao, Bitter Caramel. Creamy mouthfeel.	100g: ¥648 200g: ¥1,296
	Spring Special Blend (Medium Roast)		Peach, Passion Fruit, Jasmine. Reined mouthfeel.	100g: ¥900 200g: ¥1,799

○ Exclusive Blend of the Store

	Matsumoto Alps Blend 【Matsumoto Store】		Dark Chocolate, Brown Sugar, A Hint of Fruits. Clean and dimensional taste.	100g: ¥734 200g: ¥1,469
	Kamakura Blend 【Kamakura Store】		Caramel, Dark Chocolate. Pleasant mouthfeel with a bright finish.	100g: ¥734 200g: ¥1,469
	White Birch Blend 【MIDORI Nagano Store】		Sweet Chocolate, Caramel. Creamy mouthfeel and sweet aftertaste.	100g: ¥734 200g: ¥1,469
	Classic Blend 1991 【Karuizawa Main Store】		Bitter Chocolate, Caramel. Spicy Aftertaste, Rich Body.	100g: ¥900 200g: ¥1,799
	Harunire Terrace Blend 【Harunire Terrace Store】		Orange, Nuts, Caramel. Long Sweet Aftertaste.	100g: ¥734 200g: ¥1,469
	Komoro Blend 【Komoro Store】		Milk Chocolate, Orange, Caramel.	100g: ¥648 200g: ¥1,296
	Yatsugatake Blend 【Risonare Store】		Chocolate, Orange, Cherry. Sweet and Round.	100g: ¥734 200g: ¥1,469
	Risonare Original Mild Blend 【Risonare Store】		Orange, Chocolate, A Hint of Floral.	100g: ¥648 200g: ¥1,296
	Nishiazabu Original Blend 【Nishiazabu Store】		Chocolate and orange. Vibrance and fine elegance come forward as it cools	100g: ¥734 200g: ¥1,469
	Oyamadai Original Blend 【Oyamadai Store】		Rich Chocolate. Mild and Smooth.	100g: ¥734 200g: ¥1,469

○ Standard Blend

	Iced Coffee		Refreshing and invigorating blend with chocolate and rich body.	100g: ¥648 200g: ¥1,296
	Akane Violet		Floral, Cherry, Lemon. Syrupy mouthfeel with pleasant afternotes.	100g: ¥648 200g: ¥1,296
	Maruyama Coffee Blend		Rich aroma and structure. Notes of Chocolate.	100g: ¥648 200g: ¥1,296

○ Daily Specialty

NEW	Luis & Oscar Dark Roast	El Dragon Farm, La Lia Micromill, Costa Rica	Roasted Nuts, Brown Sugar.	500g: ¥2,376
NEW	Luis Ernesto	Los Aguacates Farm, Colombia	Orange, Milk Chocolate.	500g: ¥2,376
	Dulce		Vibrant and sweet.	500g: ¥2,160
	Zero		Pleasant mouthfeel with a well-balanced refreshing and sweet taste.	500g: ¥1,998
	Cremoso		Creamy mouthfeel with chocolate and caramel notes.	500g: ¥1,998
	Caramelo Dark Roast		Dark Chocolate, Bitter Caramel. Mellow and structured.	500g: ¥1,998

Dear Our Valued Customers

We would like to take this opportunity to thank you for choosing and shopping with Maruyama Coffee. We truly appreciate the chances to offer you our services. We hope you have enjoyed our coffee, and we are always happy to receive any feedbacks from you.

Our office will be closed from April 27th to May 6th, 2019 for the National holidays (Golden Week). Please place an order by the end of April 24, 2019 (JST) to dispatch items before our holiday starts. All items ordered after the date will be arranged when we resume regular business on May 7th.

Thank you very much once again, and we look forward to providing you amazing specialty coffees around the world.

Sincerely yours,

Maruyama Coffee Co., Ltd.

Contact Us

Maruyama Coffee is happy to help your customer service needs, questions, or concerns.

Please contact us at any time:

E-mail: internationalsales@maruyamacoffee.com

Address: 1152-1 Hirahara, Komoro-shi, Nagano, 384-0092 JAPAN

Telephone: +81-267-26-5556

Office Hours: Monday - Friday JST AM9:00 - 16:00

(Our office will be closed on Saturdays, Sundays, National Holidays, Summer and Winter Holidays.)